



Further to your information request FOI/EIR 24/25-188, please find your question and our response below.

Request:

1. Copies of any inventory that the authority has of tools, artificial intelligence or software algorithms used to assist in decision-making.
2. If not included in the above, the names of any such tools.
3. Where a process contains ADM or is partially supported by automated tools, any Equality Impact Assessments that have been carried out.
4. Where a process contains ADM or is partially supported by automated tools, any Data Protection Impact Assessments that have been carried out.

Response:

- 1.No inventory is held
2. All automation tools are provided by our software supplier for Revenues and Benefits Capita
UCDS automation
eClaim automation
VEP automation
ATLAS automation
HBAII automation
Moves automation
Refund automation
Direct Debit automation
SPD automation
3. Thorough testing was carried out prior to any implementation of automation tools to ensure that we compared manual and automated processes and access to ensure the results were the same.
- 4.Thorough testing was carried out prior to any implementation of automation tools to ensure that we compared manual and automated processes and access to ensure the results were the same.

This concludes your request FOI/EIR 24/25-188.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.