



Further to your information request FOI/EIR 24/25-163, please find your question and our response below.

Request:

Your published contract register does not include current details of the Council's Merchant acquiring services contract for the collection of payments by credit and debit card.

Please confirm details of the current provider, the contract start date, expiry date (plus details of any extension options) and how the contract was procured (e.g. ITT, Framework etc)

Response:

Current Provider: Global Payments

Contract Start Date: 2014

Contract End Date: Rolling month by month

Procurement Route: Invitation to Tender

This concludes your request FOI/EIR 24/25-163.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.