



Further to your information request FOI/EIR 24/25-163, please find your question and our response below.

Request:

Your published contract register does not include current details of the Council's Merchant acquiring services contract for the collection of payments by credit and debit card.

Please confirm details of the current provider, the contract start date, expiry date (plus details of any extension options) and how the contract was procured (e.g. ITT, Framework etc)

Response:

The contract for the Council's payment provider is on the Contract Register under number 945, please see:

[Open Data: Procurement Information | East Cambridgeshire District Council \(eastcambs.gov.uk\)](https://www.eastcambs.gov.uk/open-data/procurement-information)

In respect of those requests that were answered in full or partially and the total refused please take this as notice under FOIA, that we:

- a) Consider the information as exempt from disclosure under the Act.
- b) Claim exempt under sections of the Act:

Section 21 of the Freedom of Information Act 2000

- c) State why the exemption applies:

The information requested is accessible to you via other means.

Section 21 states the following:

- 1) Information which is reasonably accessible to the applicant otherwise than under Section 1 is exempt information.***
- 2) For the purposes of subsection (1) – a. Information may be reasonably accessible to the applicant even though it is accessible only on payment, and information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.***

Therefore, as the Council publish this information, the information is exempt from disclosure under Section 21 of the Act.

This concludes your request FOI/EIR 24/25-163.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.