



Further to your information request FOI/EIR 24/25-161, please find your question and our response below.

Request:

The information that we require, under the Freedom of Information Act, is as follows:

- 1) Do you use a tool for Surveys? (a survey tool would help to create the survey, design the questions, distribute the survey, drive responses, and build out reports and insights into the data)
- 2) If so, which supplier do you use for this tool?
- 3) How much do you spend annually on Survey Tools?
- 4) Which month & year does your contract with your supplier end?
- 5) Who is the budget holder for this contract?

Response:

- 1) Yes
- 2) Survey monkey
- 3) Annual renewal £320
- 4) December 2024 renewal date
- 5) Annalise Lister, Communications Manager

This concludes your request FOI/EIR 24/25-161.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.