



Further to your information request FOI/EIR 24/25-129, please find your question and our response below.

Request:

I am writing this request in accordance with the Freedom of Information Act. I'd be grateful if you could provide the following information:

1. For the years 2019-2020, 2021-22, 2022-23 and 2023-24, please provide the number of individual cases of uncollected tax (full or partial amounts) Council Tax and the total amount in sterling of uncollected Council Tax in each of those years.
2. A breakdown into postcode area (or former borough boundary area if easier) of all uncollected (full or partial amounts) Council Tax cases in each of the years 2019-2020, 2021-22, 2022-23 and 2023-24.
3. For each of the years set out above, the number of individual Council Tax debtor cases which were successfully concluded, and taxes concluded and taxes collected (either in the financial of the same year or subsequently).
4. For each of the years set about above, the number of individual Council Tax debtor cases which have remained pending/ongoing without successful conclusion
5. For each of the years above, the number of individual Council Tax debtor cases which have been written off by the authority and taxes not collected

Response:

1.
2019-2020 – 401 - £250,189.99
2020-2021 – 459 - £306,746.05
2021-2022 – 762 - £466,522.15
2022-2023 – 1118 - £680,854.03
2023-2024 – 2017 - £1,259,394.69
Total - 4757 - £2,963,706.91

2.
2019-2020 CB25 35
 CB6 174
 CB7 169
 CB8 21
 PE28 3
2020-2021 CB25 39
 CB6 188
 CB7 199
 CB8 30
 PE28 2
 PE38 1
2021-2022 CB25 71
 CB6 309
 CB7 330
 CB8 52
 PE28 3
 PE38 1
2022-2023 CB25 104

	CB6	457
	CB7	476
	CB8	82
	PE28	3
	PE38	1
2023-2024	CB25	183
	CB6	877
	CB7	818
	CB8	136
	PE28	7
	PE38	1
Total		4772

*Please note that the figures in Q1 and Q2 differ because of the added granularity of data. Q1 wanted the number of individual accounts (which may have had set up against multiple addresses in the same financial year). Q2 required more detail, taking into account different post code areas. So, if an account has been subject to a change of address in a single financial year it would only have been counted once in Q1 (as a single, individual account number) but twice (or more) in Q2.

3.
Unfortunately, because the information is being extracted from a live database (as opposed to a snapshot of data taken at a particular date), we cannot easily answer Q3 and Q4. For Q3 we can only advise how many accounts are currently at a zero or credit balance. With regard to Q4, the best we can do is the information provided for Q1.

2019-2020	-	43260
2020-2021	-	43219
2021-2022	-	43970
2022-2023	-	44458
2023-2024	-	43688
Total	-	218595

4.
Unfortunately, because the information is being extracted from a live database (as opposed to a snapshot of data taken at a particular date), we cannot easily answer Q3 and Q4. For Q4, the best we can do is the information provided for Q1. Please see Q1.

2019-2020	-	119
2020-2021	-	157
2021-2022	-	92
2022-2023	-	78
2023-2024	-	72
Total	-	518

This concludes your request FOI/EIR 24/25-129.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.