



Further to your information request FOI/EIR 24/25-080, please find your question and our response below.

**Request:**

- What was your overall 23/24 spend for interpretation and translation services?
- What was your overall 22/23 spend for interpretation and translation services?
- What was your overall 21/22 spend for interpretation and translation services?
- Please confirm the following details for your provider(s) of interpretation services for each year:  
Provider Name  
Scope of contract and value of spend where in scope in April 2023 – March 2024 year.
  - a) Pre-booked face-to-face
  - b) Pre-booked video
  - c) Pre-booked telephone
  - d) On-demand video
  - e) On-demand telephone
  - f) British sign language
  - g) Interpreters on wheels
- Value of spend against each in-scope service April 2022 – March 2023 year.
- Value of spend against each in-scope service April 2021 – March 2022 year.
- Current contract start date
- Any extension options available under the existing contract
- How was this contract awarded?
- Which procurement framework was used to award this contract?
- Have service credits been applied in the last 12 months? If yes, what performance failure was this linked to?
- Is there an exclusivity clause, which would prevent you from piloting additional or complementary interpreting services during the duration of your current contract?
- From which budget within your organisation are interpreting services funded?
- Which staff member / job role is responsible for signing off that budget?
- Which staff member / job role manages the interpretation services contract(s)?

**Response:**

- £597.00
- £1135.40
- £583.10
- East Cambridgeshire District Council does not have a contract with any providers for interpretation services. They are procured on an ad-hoc basis.
- n/a
- n/a
- n/a
- n/a
- n/a
- n/a

- n/a
- n/a
- n/a
- Human Resources
- Human Resources Manager
- n/a

This concludes your request FOI/EIR 24/25-080.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambbs.gov.uk](mailto:foi@eastcambbs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.