



Further to your information request FOI/EIR 23/24-454, please find your question and our response below.

Request:

- 1) In the financial years 21/22, 22/23 and 23/24 (Up to 07.02.24), could you please provide me with the total monetary value of council-related debts (such as council tax, parking fines, failures to pay business rates and housing arrears) which were referred to external enforcement agencies?
- 2) Of this figure, please could you provide the amount that was recovered by external debt agencies broken down for each of the financial years referenced?
- 3) For each of those financial years, please provide the number of complaints the council has received about the conduct of external bailiffs and debt collectors.

Response:

1)
Council Tax:
2021-2022: £1560434.95
2022-2023: £1161385.37
2023-2024: £1407605.59

NNDR:
2021-2022: £5,962.70
2022-2023: £114,600.08
2023-2024: £86,212.70

HBOP:
2021-22: £34072.04
2022-23: £41382.07
2023-24: £75285.53

2)
Council Tax:
2021-2022: £304333.74
2022-2023: £366963.27
2023-2024: £291850.97

NNDR:
2021-2022: £5,962.70
2022-2023: £37,116.98
2023-2024: £200,005.06

HBOP:
2021-22: £2002.17
2022-23: £2109.22
2023-24: £3581.60

3) 0

This concludes your request FOI/EIR 23/24-454.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.