



Further to your information request FOI/EIR 23/24-446, please find your question and our response below.

Request:

- (i) The total number of data breaches reported between 2018-23, broken down into years.
- (ii) The total number of data breaches reported between 2018-23, broken down into type, e.g. phishing, theft or human error.
- (iii) The total number of data breaches reported between 2018-23, broken down into departments impacted.
- (iv) If possible, the total number of people impacted by data breaches between 2018-23, broken down into years.
- (v) If possible, specific examples of the types of data/information breached each year between 2018-23.
- (vi) Of the total data breaches recorded between 2018-23, how many were reported to the Information Commissioner's Office?

Response:

Our retention period for data breaches is 2 years plus current year. We therefore only hold the requested information from April 2021 onwards.

	2021 (April onwards)	2022	2023
Number	20	28	28
Type	Human Error - 20	Human Error - 24 Accidental Web Exposure - 3 Improper Disposal - 1	Human Error - 28
Departments	Planning - 3 Licensing – 2 Revs & Bens - 8 Communities - 2 Housing - 1 Strategic Housing - 1 Customer Services - 2 Councillors - 1	Customer Services - 4 Revs & Bens - 7 Economic Dev - 1 Operations - 1 Strategic Planning - 1 Enviro Health - 1 Planning - 8 ICT - 1 Democratic - 1 Housing - 1 Building Control – 1 HR - 1	Housing - 2 Revs & Bens - 14 ICT - 1 Strategic Housing - 1 Enviro Health - 1 Democratic - 2 Planning - 3 Finance - 2 HR – 1 Customer Services - 1
Impact	185	38	340
Data Type	Names, email addresses, revs & bens account numbers	Names, email addresses, postal address, revs & bens account numbers	Names, email addresses, revs & bens account numbers
ICO	0	1	0

This concludes your request FOI/EIR 23/24-446.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.