



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

www.eastcambs.gov.uk

Further to your information request FOI/EIR 23/24-366, please find your question and our response below.

Request:

I would be extremely grateful if you could provide information on the following:

- The number of complaints received in relation to fireworks (noise, smoke etc.)
- The action taken in relation to those complaints.

Response:

2019 – 2 complaints

2020 – 0 complaints

2021 – 2 complaints

2022 – 1 complaint

2023 – 2 complaints

All the above complaints relate to the disturbance from noise. The data does not suggest they are complaints about smoke from fireworks.

General verbal or written advice is provided to customers explaining the role of Env Health in investigating noise complaints. It is recognised that fireworks can be very disturbing, but they are unlikely to be considered a statutory noise nuisance unless they are a regular occurrence from one site outside of the normal events when fireworks may be expected to be used, for example when occurring at a venue where fireworks are let off as part of regular scheduled private events throughout the year. If regular the customer is asked to complete diary sheets or use the Noise App, or they may be offered the remote noise monitoring equipment. If the event appears to be a one off or an annual event for a specific celebration where fireworks may be expected to occur, for example Bonfire Night or Diwali, and the source is identifiable, then advice is provided to the subject on ways to minimise the potential for unreasonable disturbance from the future use of fireworks. The link to the relevant pages of the council website is provided. <https://www.eastcambs.gov.uk/health-safety/fireworks-0>

This concludes your request FOI/EIR 23/24-366.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.