

Further to your information request FOI/EIR 23/24-359, please find your question and our response below.

Request:

I am writing to you under the Freedom of Information Act 2000 to request the following information.

- 1. Do you have a Policy/procedure that covers the use of WhatsApp within the Council? This can be either as a standalone policy/procedure or as part of a larger policy/procedure. If yes please could you provide the most recent copy.
- 2. If you do not have any policy/procedures please could you let me know if you allow the use of WhatsApp on Corporate devices?
- 3. If you have answered no to the above and yes to answer 2 please let me know if you have any plans on introducing a policy/procedure to cover the use.

Response:

1. No

2. Whilst the use of WhatsApp is not banned on corporate devices, it is not encouraged. We promote the use of Teams on corporate devices.

3. This has not been determined.

This concludes your request FOI/EIR 23/24-359.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.