



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

www.eastcambs.gov.uk

Further to your information request FOI/EIR 23/24-348, please find your question and our response below.

Request:

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the contracts below please. The details required are:

Q1. Your current suppliers used to collect the following debts (please give names of all suppliers for each debt type):

- Parking Fines (PCNs)
- Council Tax
- Business Rates (NDR)

Q2. Number of cases issued to enforcement agents for each debt type, for the immediate past two financial years and year to date, e.g. 2021/22; 2022/23; 2023 Year to date:

- Parking Fines (PCNs)
- Council Tax
- Business Rates (NDR)

Q3. Enforcement/Debt Collection contract start and contract end date, and any contract extension dates for each of the following debt types:

- Parking Fines (PCNs)
- Council Tax
- Business Rates (NDR)

Q4. Are your Revenues and Benefits or Parking Services outsourced, and if they are, please state who is the supplier responsible for each or both service e.g. Capita, APCOA, Agilysis, Serco, Liberata etc.

- Parking (RTD)
- Revenues and Benefits

Q5. The name and/or job title of the Senior Office (outside of procurement) responsible for the above contract(s)?

Response:

- Q1.
- Parking Fines (PCNs) – Parking fines are not passed to enforcement agents. Unpaid parking fines are processed through the Magistrates Court.
 - Council Tax – Both in house and external: Bristow & Sutor
 - Business Rates (NDR) – Both in house and external: Bristow & Sutor

- Q2.
- Parking Fines (PCNs) – n/a
 - Council Tax: 2021/22 – 1086, 2022/23 – 1246, 2023-24 - 965
 - Business Rates (NDR): 2021/22 – 22, 2022/23 – 25, 2023/24 - 24

- Q3.
- Parking Fines (PCNs) – n/a
 - Council Tax: Bristow & Sutor - Start 22/03/2023, end 21/03/2025 with an option to extend for a year
 - Business Rates (NDR) - Start 22/03/2023, end 21/03/2025 with an option to extend for a year

Q4.

- Parking (RTD) – n/a
- Revenues and Benefits – Part of the Anglia Revenues Partnership

Q5. The name and/or job title of the Senior Office (outside of procurement) responsible for the above contract(s)?

Head of Anglia Revenues Partnership

This concludes your request FOI/EIR 23/24-348.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.