



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555
www.eastcambs.gov.uk

Further to your information request FOI/EIR 23/24-326, please find your question and our response below.

Request:

Please can you provide me with the following information held by your council regarding Disabled Facilities Grants -

1. The Head/Manager responsible for Disabled Facilities Grants, their contact details including telephone number and email address
2. Details of your current software that you use to manage customers applications, e.g., NEC, Idox, Civica, etc. including contract cost, duration of the contract and its expiry date.

Response:

1. Elizabeth Knox. Email: Elizabetha.Knox@eastcambs.gov.uk Tel: 01353 665555.
2. Idox, Maintenance and Licence on Rolling 3 year contract ending 31st March 2025 total cost per year for the whole of Uniform (no individual module costing) £47,522.46

This concludes your request FOI/EIR 23/24-326.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.