



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

www.eastcambs.gov.uk

Further to your information request FOI/EIR 23/24-319, please find your question and our response below.

Request:

Please could you provide me with details of the current pay scale/officer grade for the following roles or their equivalent within your organisation:

1. Customer Services Manager
2. Complaints Manager/Coordinator
3. Information Governance Officer
4. Data Protection Officer
5. FOI Coordinator

Response:

Q1 & 2 - The Customer Services Manager also covers the role of: Complaints Manager / Coordinator. This salary is published on our website under the Local Government Transparency Code requirements at: [Open Data: Senior Salaries | East Cambridgeshire District Council \(eastcambs.gov.uk\)](http://www.eastcambs.gov.uk). This information is therefore refused under FOI exemption Section 21 (Information Accessible Via Other Means).

Q3-5 - The Information Governance Officer also covers the role of: Data Protection Officer and FOI Coordinator. This salary is not required to be published under the Local Government Transparency Code. As the three roles requested are covered by one Officer, to release this information would constitute personal data and is therefore refused under FOI exemption Section 40 (Personal Information).

In respect of those requests that were answered in full or partially and the total refused please take this as notice under FOIA, that we:

- a) Consider the information as exempt from disclosure under the Act;
- b) Claim exempt under sections of the Act:

Section 21 of the Freedom of Information Act 2000

- c) State why the exemption applies:

1) Information which is reasonably accessible to the applicant otherwise than under Section 1 is exempt information.

2) For the purposes of subsection (1) –

Information may be reasonably accessible to the applicant even though it is accessible only on payment, and b. Information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate. (Otherwise, than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

In respect of those requests that were answered in full or partially and the total refused please take this as notice under FOIA, that we:

- a) Consider the information as exempt from disclosure under the Act;
- b) Claim exempt under sections of the Act:

Section 40 of the Freedom of Information Act 2000

- c) State why the exemption applies:

Section 40 of the Freedom of Information Act 2000 states the following:

1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.

2) Any information to which a request for information relates is also exempt information if –

***a. it constitutes personal data which do not within subsection (1), and
b. either the first or the second condition is satisfied.***

This concludes your request FOI/EIR 23/24-319.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.