



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

www.eastcambs.gov.uk

Further to your information request FOI/EIR 23/24-281, please find your question and our response below.

Request:

1. Please confirm your overall spending on Translation and Interpreting Services, for each of the financial years:
 - a. 2020-2021:
 - b. 2022-2023:
2. Please provide a breakdown of languages for the last 12 months
3. What languages were your suppliers not able to supply in 2022?
4. Which external supplier(s) do you currently use to deliver your interpreting and translation services?
5. Are you able to provide approximate fee / interpreting session for:
 - a) In-person/face to face interpreting
 - b) Telephone interpreting
 - c) Video interpreting
6. If you outsource the provision of interpreting services to an external provider, could you please confirm:
 - a) Whether the provider was contracted via a national framework? If so, which one?
 - b) When does the current contract expire?
 - c) Is there is an exclusivity clause, which would prevent the trust from piloting new cost saving interpreting services during the duration of your contract with your existing provider?
7. From which budget within your organisation are interpreting services funded?
8. Where do you advertise your tenders? If you do not do a full tender / which framework, would you use?
9. What is the start and end date for either the framework or direct contracts you have with interpreting and translation supplier(s)?
10. Please provide the name and email of the contract manager for the service
11. If we would like to engage in conversation with a member of staff in your organisation to discuss the innovation we propose to develop, who would be the most suitable person to approach?

Response:

In accordance with Section 16(1) of the FOI Act, the Council has a duty to provide advice and assistance to you, as far as it is reasonable to do so. We can advise that the Council does not respond to unsolicited requests regarding sales, procurement and commissioning.

Departments must follow a strict procedure as the council has a responsibility to spend public money to achieve the best possible value and outcomes for its citizens whilst maximising the wider social, economic and environmental benefits.

We can direct you to the Council's website pages for procurement opportunities, events and how to sell to

the Council: <https://www.eastcambs.gov.uk/east-cambs-district-council/doing-business-council>

This concludes your request FOI/EIR 23/24-281.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.