



EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

www.eastcambs.gov.uk

Further to your information request FOI/EIR 23/24-274, please find your question and our response below.

Request:

- Does your council have homelessness staff on-site at a council building to assess people approaching as homeless? (i.e., can people who are homeless go to council offices in person and be assessed by a person face-to-face).
- If so, are the staff full time or part time? How many full time staff are there?
- If full time, what happens at the weekend?
- If part time, how many are there and how many days a week are people working in person?
- If the council has no staff available for in person approaches, how do people approach the council?

Response:

- Yes 5 days a week, drop-in service from 10am to 4pm
- 6 full time staff
- We have an out of hours mobile number.
- n/a
- n/a

This concludes your request FOI/EIR 23/24-274.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.