



# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,  
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

[www.eastcambs.gov.uk](http://www.eastcambs.gov.uk)

Further to your information request FOI/EIR 23/24-260, please find your question and our response below.

## Request:

I am writing to you under the Freedom of Information Act 2000 to request data on the total amount of credits and overpayments (£) held in CLOSED council tax accounts by the council between the tax years for 2021/22 and 2022/23. I am also requesting the total number of such accounts in the same period.

Please provide the information in the form of a simple table like the example below:

Tax year	Number of closed accounts in credit	Total credits/ overpayments (£)
2021/22	e.g., 508	e.g., £54,678.09
2022/23		

If it is not possible to provide a breakdown of credits by financial year and they are instead only recorded on a rolling basis, could I get the total value of current credits (£) and the total number of accounts in credit as of the current date.

I am also requesting the main reasons why residents have overpaid on their council tax during these periods.

## Response:

Tax year	Number of closed accounts in credit	Total credits/ overpayments (£)
2021/22	223	41,449.26
2022/23	154	40,910.61

Please note the total balance is the current credit balance on closed accounts with a vacation date within each of the financial years. We are unable to give a retrospective figure unfortunately.

The main reason these accounts are in credit is that at the point the account was closed, the customer had paid more than the amount due. E.g. The customer pays over ten instalments and pays in April, May and June, if they move out in June, they will have overpaid as they have paid 3/10ths rather than 3/12ths of a year's charge.

This concludes your request FOI/EIR 23/24-260.

If information has been refused please treat this as a Refusal Notice for the purposes of the Act. If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.