

Please could you list all of the complaints related to waste/refuse collection between 1st Sept 2022 – 1st Sept 2023 (if this is unavailable within the most recent 1-year period), with the following headers:

- Complaint number
- Date of complaint
- Category of complaint (e.g., In not collected, bin men are too noisy, bin not clean, bin broken, can't find bin etc.)
- Type of collection (e.g., commercial/industrial or domestic complaints)
- Type of bin (e.g., paper & cardboard, plastics & metal, garden waste, general waste - can list multiple bins if relevant)

If possible, can I please have information on both official complaints made to the Council, and customer reports.