

Further to your information request FOI/EIR 23/24-238, please find your question and our response below.

## **Request:**

My recycling wasn't collected today as there was no access because of the development blocking the road. The Council will now send out another collection vehicle to make good the collection which will mean additional cost to the local tax payers like me. This will mean that more pressure is put on budgets just because the developers don't care and are never held responsible for their non-compliance. To this end I would like to make a FOI request for the costs involved so that I might recover this for the local tax payers.

## **Response:**

Missed collections are built into the waste budget and not listed as a separate cost. We therefore do not hold a definitive cost for missed collections, we do however have systems in place to allow for missed collections.

In respect of those requests that are answered in full, partially or the total refused, please take this as notice under FOIA, that we:

a) Consider the information as exempt from disclosure under the Act;

b) Claim exempt under sections of the Act:

Section 12(4)(a) – Information Not Held

c) State why the exemption applies:

Regulation 12 (4) a public authority may refuse to disclose information to the extent that (a) it does not hold that information when an applicant's request is received.

This concludes your request FOI/EIR 23/24-238.

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.