



# EAST CAMBRIDGESHIRE DISTRICT COUNCIL

THE GRANGE, NUTHOLT LANE,  
ELY, CAMBRIDGESHIRE CB7 4EE

Telephone: Ely (01353) 665555

[www.eastcambs.gov.uk](http://www.eastcambs.gov.uk)

Further to your information request FOI/EIR 23/24-186, please find your question and our response below.

## **Request:**

### Parking Infrastructure

1. Who is the Parking Manager at the Local Authority?
2. Who is the current supplier of your Pay & Display Machines?
3. How many Pay & Display machines do you currently have?
4. How many Pay & Display machines accept contactless card payment?
5. Who is your current supplier of your Enforcement Software (eg Chipside, Imperial, Conduent etc)?
6. Have any decisions been made to remove any Parking machines in the next 2 years (2023-2025)?
7. Have any decisions been made to replace or upgrade any Parking machines in the next 2 years and do you know how many, if the answer is yes (2023-2025)?

### Cashless Parking/Mobile Parking App

9. Do you have a Mobile Parking App?
10. Who is your current Mobile Parking Supplier/Suppliers?
11. Which year did you award your current contract/s to your App supplier/s?
12. When is your current Mobile Parking App contract due to expire?
13. Is there a convenience charge to the end user for paying by App? If so, please specify the charge.

### Parking Revenue/Transactions (Financial Year 2022-2023)

15. What was the Total Parking revenue for the last financial year (2022-2023)?
16. What was the annual revenue from PCN's issued during that financial year?
17. What was the annual revenue from Pay & Display Machines (2022-2023)?
18. What is the a) Total Coin Revenue and b) Total Card Revenue (2022-2023)?
19. What was the annual revenue from the cashless Mobile Parking App (2022- 2023)?
20. How many transactions were made at the Pay & Display Machines in 2022- 2023?
21. How many transactions were made via the Mobile Parking App in 2022-2023?
22. How many PCN's were issued in 2022-2023?

### London Borough App Only Questions

23. Can you provide the annual revenue from PCN's for each year for the last 5 years? (2022/2021/2020/2019/2018)
24. Can you provide the number of PCN's issued for the last 5 years? (2022/2021/2020/2019/2018)
25. Which year did the council stop accepting payment at pay and display machines?
26. How many parking transactions were made last year via the cashless parking App?
27. How many parking transactions were made by telephone (voice call)?
28. Can Drivers pay for parking with cash at Pay Point Locations?
29. How many Pay Point transactions were made last year for parking?

**Response:**

In accordance with Section 16(1) of the FOI Act, the Council has a duty to provide advice and assistance to you, as far as it is reasonable to do so. We can advise that the Council does not respond to unsolicited requests regarding sales, procurement and commissioning.

Departments must follow a strict procedure as the council has a responsibility to spend public money to achieve the best possible value and outcomes for its citizens whilst maximising the wider social, economic and environmental benefits.

We can direct you to the Council's website pages for procurement opportunities, events and how to sell to the Council: <https://www.eastcambs.gov.uk/east-cambs-district-council/doing-business-council>

This concludes your request FOI/EIR 23/24-186.

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.