

Further to your information request FOI/EIR 23/24-169, please find your question and our response below.

Request:

I'm looking to understand what your organisation is spending on Salesforce products between the dates 1st August 2019 to 1st August 2023. This includes all quotes (preferably in PDF format) with associated units and discounts relating to the following products -

- 1. Salesforce Sales Cloud
- 2. Salesforce Service Cloud
- 3. Salesforce Revenue Cloud
- 4. Salesforce Marketing Cloud
- 5. Pardot
- 6. Salesforce Experience Cloud
- 7. Commerce Cloud
- 8. Salesforce Analytics Cloud
- 9. Salesforce Apps Cloud
- 10. Salesforce IoT Cloud
- 11. Tableau
- 12. MuleSoft

Response:

East Cambridgeshire District Council does not use Salesforce.

This concludes your request FOI/EIR 23/24-169.

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.