

Further to your information request FOI/EIR 23/24-159, please find your question and our response below.

## **Request:**

Under the Freedom of Information act 2000 please may I ask for the following: Who controls your benefits office? Name and contact number please Who controls your revenue office? Name and contact number please Who controls your mail? Name and contact number please Who Controls your printing? Name and contact number please The information I will need from these persons are as follows: Regarding the yearly mailout of council tax information, is this controlled in house or external. Regarding all other mail is this also done inhouse and if daily, monthly, yearly what would be the quantity.

## Response:

In accordance with Section 16(1) of the FOI Act, the Council has a duty to provide advice and assistance to you, as far as it is reasonable to do so. We can advise that the Council does not respond to unsolicited requests regarding sales, procurement and commissioning.

Departments must follow a strict procedure as the council has a responsibility to spend public money to achieve the best possible value and outcomes for its citizens whilst maximising the wider social, economic and environmental benefits.

We can direct you to the Council's website pages for procurement opportunities, events and how to sell to the Council: <u>https://www.eastcambs.gov.uk/east-cambs-district-council/doing-business-council</u>

This concludes your request FOI/EIR 23/24-159.

If information has been refused please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.