

Waste and Environmental Health End of Year Report 2025 to 2026

Performance measure	Link to Corporate Plan Priority	Target and reporting timescale	Baseline/Output from 2024-25	Owner and Co-owners	Outcome or Output 2025-26
Waste and Street Cleansing					
Monitor performance of ECSS to ensure KPI's are met within the MoA	Cleaner, greener East Cambridgeshire Sound financial Management	Quarterly monitoring reports to Operational Services Committee Regular performance meetings with client team.	Ongoing but with new arrangements for client team and changes in service delivery through the year	Director Operations Waste and Environmental Services Manager Senior Waste Management Officer	Target Completed Reports submitted as required to Operational Services Committee. Remedial action taken where necessary.
Ensure that the council's corporate risks (finance, operational, reputation) related to the service are managed effectively and mitigations are put in place to reduce impact.	Cleaner, greener East Cambs. Financial Sustainability	Ongoing reviews, with reporting to Operational Services Committee as required	Ongoing	Director Operations Waste and Environmental Services Manager	Target on track Corporate Risk reviewed as per Audit Committee and Full Council meetings throughout year. Financial, Operational and Reputational risks reviewed and added to risk registers and or actioned as necessary.
Review Cambridgeshire and Peterborough Waste Strategy by December 2025	Cleaner, greener East Cambridgeshire	By December 2025	Carried forward from the 2024-25 workplan	Waste and Environmental Services Manager Senior Waste Management Officer	Target Completed Draft Strategy approved at Ops Services Committee January 26. Final version to be published by County Council TBC
Develop and ensure the new waste service is ready for implementation as approved by Council, in 2026	Cleaner, greener East Cambridgeshire	Operational Services Committee agreement for additional service delivery policies September 2025 Waste Service change preparations complete March 2026	Carried forward from 2024-25 workplan. Project Plan milestones in place	Waste and Environmental Services Manager Senior Waste Management Officer	Target on track New service rollout on track to start 1 June 2026

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Develop and agree the new street cleansing service specification, ready to implement on April 1 2026	Cleaner, greener East Cambridgeshire	By 1 April 2026	New Measure	Waste and Environmental Services Manager Senior Waste Management Officer	Target on track Specification agreed and new contract being written to start 1 April 2026
Ensure the MRF and associated contracts continue to deliver value for money and maximise opportunities to recycle.	Cleaner, greener East Cambridgeshire	Ongoing	New Measure	Waste and Environmental Services Manager Senior Waste Management Officer	Target on track Monthly contract meetings in place
Undertake a programme of communication and promotional campaigns to maintain residents' engagement in waste related behaviour change.	Cleaner, greener East Cambridgeshire	Ongoing	New Measure	Waste and Environmental Services Manager Senior Waste Management Officer	Target on track Updates to members via Operational Services Committee and in-house communication channels. Wide range of comms and promotional activity covering business as usual recycling and contamination and increasingly, as part of the waste service change project

Environmental Health

Continue to work with Sanctuary Housing and maintain commitment to provide 40% of the cost towards Disabled Facilities Grants within their stock.	Sound financial management	£157,000 by end of March, annually.	Whilst these funds are no longer ringfenced, East Cambs. is still the only area that Sanctuary Housing commit to paying 40% of the DFG cost.	Senior Caseworker, Housing Improvement Agency (HIA)	Target Off Track We are advised that Sanctuary is still committed to contributing; however, no funds towards the grants have been approved this financial year. Officers will continue to work with them, and it is hoped future funding can be obtained.
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Maintain fee income of £120,000 by 31 March 2024	Sound financial management	100% annually	£138,000 in 2024-25, but this varies as DFGs are demand led.	Senior Caseworker, HIA	Target Exceeded The total fee income paid at 05/02/2026 was £213,426. This is split between East Cambs. £105,926 and Fenland £107,500. This figure will increase by the end of the year as grants are completed.
Support the Council's growth agenda by undertaking a fees and charges review	Sound financial management	By December, annually		Senior Environmental Health Officers (EHOs)	Target completed Fees and charges reviewed. 2026/27 increases agreed at Committee on 29 th Jan 2026.
Meet all statutory duties relating to the protection of the natural and built environment	Cleaner, greener East Cambridgeshire	100% annually	100% completed	Senior EHO (Domestic) Environmental Health (Domestic) Team	Target completed Statutory duties include investigations for environmental crime, noise and other nuisances, pollution, industrial process controls, private water supplies, air quality, stray dogs, pest control etc.
Undertake targeted promotional or press releases aimed at increasing public awareness to reduce incidence of Environmental Crime, littering and dog fouling	Cleaner, greener East Cambridgeshire	3 targeted campaigns by March 2026	7 targeted campaigns	Senior EHO (Domestic) Environmental Health (Domestic) Team	Target exceeded 4 promotions/outreach events attended, 4 posts advertising successful convictions and 8 appeals for information.
Meet all statutory duties relating to official controls of food and food hygiene	Sustainable communities	100% annually	100% completed	Senior EHO (Commercial) Environmental Health (Commercial) Team	Target on track Official controls currently expected to be completed but affected by premises mothballed over the winter, that can't be inspected, and staffing issues due to national shortage of EHOs.

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Deliver the Home improvement Agency service in line with contract requirements for Fenland District Council	Sustainable communities	100% KPI's within contract Annually	100% achieved	Senior Caseworker HIA HIA Team	Target Completed In addition, the service has now rolled out the framework contract installers, and we are already seeing reduced timescales for clients as a result.
Meet all statutory duties relating to allocation of Disabled facilities Grants funding, with 100% available funding committed.	Sustainable communities	100% annually	All Better Care Funding for the year was committed. However, roll forward budget from previous years still left £211K unallocated. Work ongoing to address client delays (through partnership working), eligible works costs (council policy), and contractor delays (new framework contract).	Senior Caseworker Housing Improvement Agency Team	Target Exceeded The year's BCF allocation has been spent, and this includes some of the roll forward from last year. With committed grants where works not yet completed, the entire budget is accounted for. We also have pipeline grant costs already in the system of approx. £537K This is in part due to operating a framework for the contractors, meaning residents waiting times are reducing.
Meet all statutory duties relating to official controls over poor housing standards in the private sector	Sustainable communities	100% annually	100% completed	Senior EHO (Domestic) Environmental Health (Domestic) Team	Target Completed We have taken several housing enforcement actions this year but our collaboration with Justice for Tenants will support East Cambs increased enforcement and civil penalty regime into 2026/27 and beyond. The aim being to rigorously address poor housing standards and illegal practices in the private rented sector when the Renters Rights Act 2025 comes into force on 1 st May 2025.