

TITLE: VOLUNTARY AND COMMUNITY ACTION EAST CAMBRIDGESHIRE SLA PERFORMANCE MONITORING UPDATE

Committee: Operational Services

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1.0 Issue

- 1.1. To note the Voluntary and Community Action East Cambridgeshire (VCAEC) performance update for the period between 1 April and 30 September 2025.

2.0 Recommendations

- 2.1. Members are requested to note this report.

3.0 Background/Options

- 3.1. On 31 January 2024, Operational Services Committee agreed to award a grant of £39,530 to VCAEC for a Service Level Agreement (SLA) from 1 April 2024 until 31 March 2026, which is to be paid over the course of the SLA term.
- 3.2. The SLA requires VCAEC to provide a 'one stop shop' which delivers quality services, through volunteers, to local people; and advice and information to voluntary and community groups and volunteers, and to act as an umbrella organisation providing generic infrastructure support to voluntary and community sector organisations within East Cambridgeshire.
- 3.3. Targets within the SLA were agreed with VCAEC prior to the commencement of the SLA and were based on VCAEC's output from previous years. Prior to the commencement of the SLA, VCAEC confirmed that they could achieve the targets.

4.0 Arguments/Conclusions

- 4.1. Details of VCAEC's performance between 1 April-30 September 2025 can be found at Appendix 1. The document contains a table which includes expected and actual performance to date, VCAEC's reasons for any negative variance and what is being done by VCAEC in response to any variation.

5.0 Additional Implications Assessment

5.1

Financial Implications	Legal Implications No	Human Resources (HR) Implications
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No		No
Equality Impact Assessment (EIA)	Carbon Impact Assessment (CIA)	Data Protection Impact Assessment (DPIA)
No	No	No

5.2. This report does not have any new or additional implications relating to the listed areas.

(a) Financial implications

5.3. Financial implications, CIA and EIA were included in January 2024's committee report.

6.0 Appendices

Appendix 1 – VCAEC performance update

7.0 Background documents

Service Level Agreement between ECDC and VCAEC 2024-26