

Under the Freedom of Information Act, I would like to request the following information.

Telephone System

- What make is your telephone system?
- How old is the telephone system you operate?
- How many users do you have?
- Is your telephone system cloud based or on premise?
- Can your switchboard operators transfer external incoming calls to all users across your estate?
- How many extensions does your telephone system have?

Telecoms Estate

- How much do you spend annually on telecoms?
- Do you know how this is split into Voice Telecoms / Data Networking / Mobile Communications / Maintenance?
- How many analogue lines do you have?
- How many ISDN2 Services do you have?
- How many ISDN30 Services do you have?
- How many mobiles do you have?
- Have you done anything about the Analogue Switch Off / Digital Switch On? If so, what have you done?
- What are the contact details for the person who looks after telecoms and the costs associated with these?

Microsoft

- How much do you spend annually with Microsoft?
- How often do you review licensing costs?