



Further to your information request FOI/EIR 25/26-406, please find your question and our response below.

Request:

I am writing to you under the Freedom of Information Act 2000 to request the following information - Please may you provide me with:

As of today's date, how many employees in your organisation are classed as lone workers at least some of the time? Please provide this as a number and a percentage of total staff.

- Please provide a breakdown of lone workers by department or role.
- What is the gender split (male, female, other) of your lone worker population?
- How many lone worker employees are provided with Personal Safety Devices (such as GPS-enabled panic alarms, wearable trackers, and/or mobile apps that can alert supervisors or emergency services if a worker is in distress?) Please provide this as a percentage
- How many safety-related incidents involving lone workers were reported in the time period from 1 January 2024 to 31 December 2024? If possible, please break this down by:
 - Type of incident (accident, near-miss, physical assault, verbal abuse, harassment, etc.)
 - Whether the employee had access to a Personal Safety Device at the time.
- Are employees provided with follow-up support (counselling, safety briefings, debrief sessions) after incidents?
 - Please indicate the number of employees who received such support following an incident as a percentage.
- What is the staff turnover rate for lone worker roles in the time period from 1 January 2024 to 31 December 2024?

Response:

- This information is refused under FOI Exemption 31(1)(a) – Prevention and Detection of Crime, as the disclosure of this information would, or would be likely to, prejudice the prevention or detection of crime.
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- 100%
- No incidents were reported in the time period specified.
- Yes. There were no incidents in the time period specified.
- We do not record this information.

This concludes your request FOI/EIR 25/26-406.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.