



Further to your information request FOI/EIR 25/26-373, please find your question and our response below.

Request:

Under the Freedom of Information Act 2000, I am seeking aggregated data regarding public complaints made to East Cambridgeshire about problematic driver and vehicle behaviour.

Please provide, for the years 2020 to the most recent available date, annual totals for:

- Public complaints relating to cars that are excessively noisy, including those believed to be deliberately modified or driven to emit excessive noise (e.g., “boy racers,” “revving engines,” “loud exhausts”).
- Public complaints about antisocial driving behaviours, including but not limited to speeding, street racing, dangerous driving, and use of vehicles in a manner causing harassment, alarm, or distress.
- Any other categories of road-user or vehicle-related nuisance or antisocial behaviour maintained in your records (please specify category name if not obvious).

For each category, please supply:

- The total number of complaints per year (2020, 2021, 2022, 2023, and 2024/2025 if available)
- The method of reporting (if recorded: e.g., email, hotline, online portal, etc.)
- Any notes on how these issues are classified or defined by your council (if recorded).
- If possible, please provide the response as a structured spreadsheet (CSV or XLSX) with columns: “Year”, “Complaint Type”, “Number of Complaints”, “Method”, “Notes” for easier national comparison.

If records are not broken down as requested, please provide whatever aggregated or category-level information is available.

Response:

Please see attachment

This concludes your request FOI/EIR 25/26-373.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.