TITLE: Service Delivery Plans 2025/26 - Six Month Performance

Update

Committee: Finance & Assets Committee

Date: 27 November 2025

Author: Director Community

Report number: AA104

Contact officer: Sally Bonnett, Director Community, sally.bonnett@eastcambs.gov.uk

01353 616451, Room 105, The Grange, Ely

1.0 Issue

1.1. To receive an update on the Service Delivery Plans for 2025/26.

2.0 Recommendations

2.1. Members are requested to note this update report.

3.0 Background/Options

- 3.1. The Service Delivery Plans for 2025/26 were approved by Finance & Assets Committee on 27 March 2025 (agenda item 7) for the following services:
 - Climate Change and Natural Environment Services
 - Democratic Services
 - Economic Development
 - Financial Services
 - Human Resources
 - Information and Communication Technology
 - Infrastructure and Strategic Housing
 - Legal Services
 - Open Spaces and Facilities
 - Reprographics

4.0 Arguments/Conclusions

4.1. An update is provided against performance targets for each service area reporting to the Finance and Assets Committee. Where a service is performing above or below target, a narrative has been provided.

5.0 Additional Implications Assessment

5.1 In the table below, please put Yes or No in each box:

Financial Implications	Legal Implications	Human Resources (HR)
		Implications
No	No	
		No

Equality Impact Assessment (EIA)	Carbon Impact Assessment (CIA)	Data Protection Impact Assessment (DPIA)
No	No	No

6.0 Appendices

Appendix A: Climate Change and Natural Environment Services half year report 2025 to 2026

Appendix B: Democratic Services half year report 2025 to 2026

Appendix C: Economic Development Service half year report 2025 to 2026

Appendix D: Financial Services half year report 2025 to 2026 Appendix E: Human Resources half year report 2025 to 2026

Appendix F: Information and Communication Technology half year report 2025 to 2026

Appendix G: Infrastructure and Strategic Housing half year report 2025 to 2026

Appendix H: Legal Services half year report 2025 to 2026

Appendix I: Open Spaces and Facilities half year report 2025 to 2026 Appendix J: Reprographics Service half year report 2025 to 2026

7.0 Background documents

Service Delivery Plans 2025/26