



Further to your information request FOI/EIR 25/26-332, please find your question and our response below.

Request:

Please provide a copy of the authority's documented Service Plan(s) setting out your plans for service delivery, addressing the financial year 2025-26, for the services listed below:

- environmental health
- private sector housing standards regulation
- licensing
- anti-social behaviour
- community safety
- environmental crime
- emergency planning
- and (where the Council is responsible for delivering this service) trading standards

It is recognised that this may involve several documents relating to different service areas in whatever way they might be termed and grouped together in your local authority.

If there is more than one documented plan, serving different purposes and audiences, please provide the service plan which most fully details the operational plan for what will be delivered and when during 2025-26.

Where a service plan is not yet finalised, but has been documented in draft, please provide the most recent complete draft.

In the event that there is no documented service plan specifically addressing the financial year 2025-26, but one exists for the previous period, please provide a copy of that. If no documented service plan exists covering any of the past three financial years, please simply confirm that when responding.

Response:

Service Delivery Plans are published on our website at: [Service delivery plans | East Cambridgeshire District Council](#)

- environmental health – listed under 'Environmental Health'
- private sector housing standards regulation – listed under 'Environmental Health'
- licensing – listed under 'Licensing'
- anti-social behaviour – listed under 'Communities and Partnerships'
- community safety – listed under 'Communities and Partnerships'
- environmental crime – listed under 'Environmental Health'
- emergency planning – listed under 'Open Spaces and Facilities'
- and (where the Council is responsible for delivering this service) trading standards – this function does not fall under our remit, please re-direct to Cambridgeshire County Council

In respect of those requests that were answered in full or partially and the total refused please take this as notice under FOIA, that we:

a) Consider the information as exempt from disclosure under the Act:

b) Claim exempt under sections of the Act:

Section 21 of the Freedom of Information Act 2000

c) State why the exemption applies:

The information requested is accessible to you via other means at:

Section 21 states the following:

- 1) Information which is reasonably accessible to the applicant otherwise than under Section 1 is exempt information.
- 2) For the purposes of subsection (1) –
 - a. Information may be reasonably accessible to the applicant even though it is accessible only on payment, and
 - b. Information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

Therefore, as the Council publish this information, the information is exempt from disclosure under Section 21 of the Act.

This concludes your request FOI/EIR 25/26-332.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.