



Further to your information request FOI/EIR 25/26-279, please find your question and our response below.

Request:

Functionalities:

- Planning
- Building Control
- Land Charges
- Environmental Health
- Licensing

(In case of bundling the above functionalities, please specify which functionalities are covered by the contract)

1. Software System in Use

For each of the functions mentioned above, please provide:

- a) The name of the software/product
- b) The vendor/provider
- c) Whether the version used at your local authority is on-premise or cloud-hosted
- d) The year of original implementation (and also the other solutions that submitted proposals in the RFP prior to the original implementation)
- e) The respective contract's end date; term extension clauses and respective conditions; and current plans to use the extension option (if applicable)

2. Supplier Performance

For each of the systems mentioned in 1.a):

- a) If a rating was collected from an internal user survey, please note the date and attach any summary, if available
- b) Is the vendor currently (or in the last 12 months) under any performance improvement measures, as described in their respective contract?

3. Expenditure

For each of the systems mentioned in 1.a):

- a) Please indicate the total contract value (TCV), the implementation cost and the total on-going annual subscription cost

4. Licenses / Users

For each of the systems mentioned in 1.a):

- a) Current number of active users or licenses

5. Other

- a) Are there any ongoing discussions, proposals, or binding decisions related to local government reorganization involving your authority (as part of the Local Government Reorganization programmed) — including potential structural changes such as consolidation into a unitary authority or shared service arrangements with neighbouring councils? If it is public knowledge, can you provide the councils with which the consolidation will occur?

Response:

For each of the functions mentioned above, please provide:

1.
 - a) All functions above covered by the same software / provider – Uniform
 - b) Idox
 - c) on-premise
 - d) Approx 1999/2000 (records on implementation no longer held)
 - e) Maintenance contract ends 31st March 2028
2.
 - a) Not applicable
 - b) No
3. Implementation cost – records no longer held. Contract costs can be found the contract register on the Council's website (reference 1085)
4. 50
5. East Cambridgeshire District Council is working with all other Councils in the Cambridgeshire and Peterborough region on proposals for local government reorganisation (LGR) as set out in the Governments [English Devolution White Paper: Power and partnership: Foundations for growth - GOV.UK](#) . All the proposals for any new unitaries are in development and due to be submitted in November 2025. No binding decisions have been taken by ECDC in relation to LGR. Further information can be found at: [Local Government Reorganisation | East Cambridgeshire District Council](#)

This concludes your request FOI/EIR 25/26-279.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.