



Further to your information request FOI/EIR 25/26-300, please find your question and our response below.

Request:

For the calendar year (1st January - 31st December) 2024 and from 1st January 2025 to 31st August 2025, looking at local land searches (LLC1 and CON29) undertaken by your council:

1. What was the average processing time in days?
2. What were the fastest and slowest processing times in each year?
3. How many staff members did you have processing these searches?
4. The number of requests received and processed each year (by month)?
5. The number of requests not completed within 10 working days?
6. At the date of receiving/processing this request, the current backlog of outstanding requests and the longest case still pending.
7. Whether the authority's Local Land Charges Register has been migrated to HM Land Registry's centralised digital service, and if not, the projected migration date.

Response:

1. 01/01/2024 – 31/12/2024 average processing time for CON29 and CON29O – 4.49
01/01/2025 – 31/08/2025 average processing time for CON29 and CON29O – 4.53
ECDC migrated service with HMLR went live on 05/12/2022, we have not completed any LLC1 since this date.
2. 2024 - 3 working days
2025 - 2 working days
3. 1.5 FTE
4. 2024 – Jan 89, Feb 105, March 90, April 103, May 107, June 111, July 114, Aug 108, Sept 109, Oct 125, Nov 93, Dec 93.
2025 – Jan 138, Feb 131, March 107, April 107, May 92, June 113, July 107, Aug 92.
5. 2024 - 3
To 31/08/2025 – 8
6. As of 25/09/2025: 6 searches waiting responses
1 waiting processing, received 25/09/2025
Oldest outstanding received on 23/09/2025.
7. ECDC migrated service with HMLR went live on 05/12/2022.

This concludes your request FOI/EIR 25/26-300.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.