



Further to your information request FOI/EIR 25/26-240, please find your question and our response below.

Request:

I am writing to you under the Freedom of Information Act 2000 to request the following information regarding software applications and the associated contracts for the following services at the Council.

1. What Software Systems are currently used by the Council for Planning, Land Charges, Building Control and Public Protection, Licencing, Environmental Health?
2. For each of the software systems listed in question 1, when does each contract expire?
3. For each of the software systems listed in question 1, what is the annual maintenance cost of each software system?
4. For each of the software systems listed in question 1, are you planning to go to market for a different software system? If so, when?
5. For each of the software systems listed in question 1, how many users / licenses for each of the software systems listed.
6. Who is the person responsible for your Software System? Please provide full name, title and contact information if possible?

Response:

1. Idox
2. 31/03/2028
3. Currently £53,317.76 per annum
4. No
5. 40
6. ICT Manager, Tel: 01353 665555, Email: icthelp@eastcambs.gov.uk

This concludes your request FOI/EIR 25/26-240.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.