

Further to your information request FOI/EIR 25/26-225, please find your question and our response below.

Request:

For each calendar year 2022, 2023, 2024, and 2025 (to date):

- Q1. The number of complaints received about an individual aesthetics practitioner or an aesthetics business.*
- Q2. The number of inspections of an individual aesthetics practitioner or aesthetics business carried out following a complaint.
- Q3. The number of individuals and/or businesses in this sector closed (either temporarily or permanently) or banned from carrying out specific cosmetic procedures by Environmental Health Officers.

If possible, please present the information in a table format, with each year as a row and each question as a column. See example below:

	Q1. Number of complaints received	Q2. Number of inspections carried out	Q3. Number of businesses in this sector closed or banned
2022			
2023			
2024			
2025 to date			

^{*}For the purposes of this request, an "individual aesthetics practitioner" means any person who provides non-surgical cosmetic procedures (e.g.including but not limited too Botox, dermal fillers, chemical peels, microneedling, laser hair removal, non-surgical Brazillian Butt Lifts, non-surgical face lifts, non-surgical liposuction) in a commercial capacity, whether self-employed or employed by a business.

Response:

	Q1. Number of complaints received	Q2. Number of inspections carried out	Q3. Number of businesses in this sector closed or banned
2022	0	0	0
2023	0	0	0
2024	0	0	0

^{*}An "aesthetics business" means any premises, clinic, or company offering such non-surgical cosmetic procedures, including beauty salons that provide these services alongside other treatments.

2025 to	0	0	0	
date				

This concludes your request FOI/EIR 25/26-225.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.