1. Please provide your organisation's total spend on cloud infrastructure for the last three financial years. (Please use the following categories)
<£1M
£1M - £2M
£2M-£5M
£5M-£10M
>£10M
2022-2023
2023-2024
2024-2025

2. Please list all of the hyperscaler cloud providers your organization currently uses:
    Amazon Web Services (AWS)
    Google Cloud Platform (GCP)
    Alibaba Cloud
    Microsoft Azure
    Oracle Cloud Infrastructure (OCI)
    Other

3. Is your organisation considering using more than one cloud provider?
    Yes – already doing this
    Yes – under consideration
    No
    No, considering switching fully
    Other

4. Do you have any commercial agreements with any cloud providers? If yes, please provide contract details (e.g. start/end date, amount, where you found the provider)

5. Please list the internal departments with the highest utilisation of cloud services.
    Corporate Services
    Finance and Resources
    Adult Social Care and Health
    Children's Services and Education
    Housing and Homelessness
    Other

6. What percentage of your organisation's data is currently hosted on cloud platforms versus on premises?
    <10% hosted on cloud platforms
    10-25% hosted on cloud platforms
    25-50% hosted on cloud platforms
    50-75% hosted on cloud platforms
    75-100% hosted on cloud platforms

7. Have you implemented any policies regarding data sovereignty and/or cloud security? (If yes, please send a copy of any policies)
    Yes
    No

Other

8. Please disclose any information your organisation holds relating to cyber incidents affecting your cloud systems.

Ofcom/CMA Investigation
Ofcom has raised concerns that some of the largest cloud providers (like Amazon AWS and Microsoft Azure) make it difficult or expensive for organisations to switch providers. This led to a formal investigation by the CMA, which is expected to publish its final findings by 4 August 2025.

9. Is your organisation aware of the CMA investigation into major cloud providers and the concerns around switching costs, contracts, and competition?
    Yes – fully aware
    Somewhat aware
    Not aware
    Other

10. Has your organisation taken any steps in response to this (for example, discussing risks of lock-in, reviewing contracts, or exploring alternative providers)?
    Yes – formal review or actions taken
    Yes – informal discussions only
    No steps taken
    Other

11. What concerns, if any, do you have with your current hyperscaler cloud provider?
    Cost
    Security
    Reliability (e.g., SLAs/customer care)
    Vendor Lock-in
    Geopolitics
    Environmental concerns (e.g., water usage, power consumption, emissions)
    No concerns
    Other