



Further to your information request FOI/EIR 25/26-186, please find your question and our response below.

Request:

The number of taxis presently licensed with your authority.

The number of licensed taxis which have CCTV or camera recording equipment installed.

The number of licensed taxis which are licenses allowing them to operate across multiple authority areas.

The number of complaints, reports, or issues raised regarding taxis in your authority area for the years 2018 – 2024.

Response:

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Zero, having consulted we do not mandate CCTV

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Between 2018 and the present day a total of 12 drivers were revoked following the receipt of complaints. On average, complaints were very low over that period, averaging approximately half a dozen a year, mainly complaints of alleged speeding. 2024 saw a total of 4 complaints and 1 revocation. In 2025 so far, one complaint and one revocation.

This concludes your request FOI/EIR 25/26-186.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.