



Further to your information request FOI/EIR 25/26-174, please find your question and our response below.

Request:

Does the Billing Authority automatically award Retail, Hospitality and Leisure Relief in each new rate year or is reapplication required?

Response:

I can confirm that if the ratepayer received RHL in the previous year, it will automatically be awarded in the new year, however, all such accounts receive a letter explaining qualifying criteria, cash caps, etc, and there is an 'opt-out' form for them to complete and return if they are not eligible, or do not wish to receive the relief.

This concludes your request FOI/EIR 25/26-174.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.