



Further to your information request FOI/EIR 25/26-173, please find your question and our response below.

**Request:**

This is an information request relating to complaints received about second homes. Please include the following information for the following financial years, 2023/24 and 2024/25, 2025/26 to date:

- The number of complaints received by the council relating to second homes.
- If recorded, a breakdown or summary of the types of issues raised in these complaints (e.g. disputes over second home classification, objections to second home premiums, requests for reclassification as sole or main residence, etc.)
- Please include any copies of any complaints (with redactions made to ensure confidentiality is maintained).

**Response:**

- Zero
- n/a
- n/a

This concludes your request FOI/EIR 25/26-173.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.