



Further to your information request FOI/EIR 25/26-172, please find your question and our response below.

**Request:**

I am writing to request information on the number of domestic disputes/complaints that have been recorded with you in the year 01.06.2024 - 01.06.2025.

Please provide your response in an Excel format, broken down by:

- Date: Between 1.6.2024 and 1.6.2025
- Complaint type:
  - Noise complaints
  - Antisocial behaviour
  - Litter
  - Fly tipping
  - Property complaints (i.e. issues relating to property boundaries)
- Postcode (if possible).
- Outcome (where possible. Please state if dispute is ongoing).

**Response:**

- It is not possible to provide the specific date for each individual case, as this is not held in a downloadable format and would need to be manually extracted.
- Complaints:
  - Noise complaints - 216
  - Antisocial behaviour – 280 (these range from bonfires, light complaints, insects, weeds/overgrown gardens, drainage, odours, fumes from cannabis smoking, neighbour disputes, parking and street drinking)
  - Litter - 68
  - Fly tipping – 278. This number also includes complaints about waste on or from commercial or domestic premises, littering on land (often reported as fly tipping), fly posting etc.
  - Property complaints (i.e. issues relating to property boundaries) – we do not get involved in boundary disputes. This is a civil matter.
- It is not possible to provide postcode data for all of the complaints, as this is not held in a downloadable format and would need to be manually extracted.
- Cases have either been resolved or are ongoing. Resolution takes the form of either service of appropriate formal notices, a Community Protection Warning (CPW), Fixed Penalties (FPN's) or no further action except advice. For information over the specified period there were 6 FPN's served for littering, 6 FPN's for breach of householder duty of care, 3 Community Protection Notices (CPN's) served, 1 Prevention of Damage by Pests Act notice served and 59 Community Protection Warnings (CPW) sent out.

This concludes your request FOI/EIR 25/26-172.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.