



Further to your information request FOI/EIR 25/26-170, please find your question and our response below.

Request:

Please provide detailed responses to the following questions for all current/live contracts related to cleaning of the following categories:

- 90910000 - Cleaning services.
- 90911200 - Building-cleaning services.
- 90911300 - Window-cleaning services.
- 90919200 - Office cleaning services.

Questions include:

1. What is the total value of the contract awarded to the successful bidder?
2. What is the duration of the contract, including start and end dates?
3. If the contract is subject to an extension, please specify whether the option to apply the extension has been taken.
4. Please confirm when contract will be next put to competitor tender
5. What are the specific services or products provided under this contract?
6. What were the criteria used to select the contractor?
7. How many bids were received for this contract?
8. Can you provide a copy of the winning bid proposal?
9. What are the key performance indicators (KPIs) and service level agreements (SLAs) specified in the contract?
10. Are there any penalties or incentives included in the contract for performance?
11. What is the payment schedule for the contract?
12. Were there any amendments or modifications made to the original contract? If so, what were they?
13. What is the process for monitoring and evaluating the contractor's performance?
14. Can you provide details of any subcontractors involved in fulfilling this contract?
15. What are the terms and conditions regarding contract termination?
16. Were there any conflicts of interest declared during the procurement process?
17. What measures are in place to ensure compliance with relevant laws and regulations?
18. Can you provide a breakdown of the costs associated with this contract?
19. What are the expected outcomes or deliverables of the contract?
20. How does this contract align with the public sector body's strategic objectives?
21. Were there any disputes or issues raised during the contract period? If so, how were they resolved?
22. Can you provide details of any audits or reviews conducted on this contract?

Response:

We have no contracts for cleaning services. All building and office cleaning services are provided in house. We do use an external window cleaning service, but the procurement is of low value and is procured through 'best local value' not through a procurement / tender process.

This concludes your request FOI/EIR 25/26-170.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.