



Further to your information request FOI/EIR 25/26-164, please find your question and our response below.

**Request:**

This email is a request for information under the Freedom of Information Act 2000 and relates to Social Housing Waiting Times and how you handle large families through your homeless service. If any of the below questions are not relevant to you as you do not provide the service, this request may be disregarded. We are requesting data on the following:

1. Over the financial year of 2024/2025, what was the average waiting time for your social housing from effective date of current banding to property offer or letting (whichever is easier to calculate). Please may this be broken down in to register banding, then property size allocated. E.g. Band 1

1 Bed - x average days

2 bed - x average days

2. How does the authority handle homeless cases where the authority does not own any stock that would qualify as a suitable offer to the customer to discharge duty. E.g. Customers requiring a x bed property, where the landlord does not own any stock of this size. Any references to policies or procedures would be preferred if possible.

**Response:**

1. We have a housing register, not a waiting list. Housing is allocated on a priority basis. We therefore do not hold this information.

In respect of those requests that were answered in full or partially and the total refused please take this as notice under FOIA, that we:

a) Consider the information as exempt from disclosure under the Act;

b) Claim exempt under sections of the Act:

**Section 12(4)(a) – Information Not Held**

c) State why the exemption applies:

**Regulation 12 (4) a public authority may refuse to disclose information to the extent that (a) it does not hold that information when an applicant's request is received.**

2. We have registered providers that advertise on HomeLink the choice-based lettings and we also work with local private landlords

This concludes your request FOI/EIR 25/26-164.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach [foi@eastcambs.gov.uk](mailto:foi@eastcambs.gov.uk) and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.