



Further to your information request FOI/EIR 25/26-079, please find your question and our response below.

Request:

I am writing to formally request information under the Freedom of Information Act 2000. Please provide the following details regarding payments for Business Rates and Council Tax refunds:

1. The sort code and account number from which refunds for Business Rates and Council Tax are paid.
2. The exact wording that appears on payments issued from your bank accounts (e.g., CX190707 BURNLEY BOROUGH CO 40151791206850).
3. The contact telephone number and email address for your Council Tax and Business Rates teams.
4. The contact telephone number and email address for your Accounts Payable/Finance teams.

Response:

1. For Business Rates: sort code 51-41-19 / Account 43135897
For Council Tax: sort code 52-41-19 / Account 43136052
2. For Business Rates & Council Tax this is the authority name followed by the Creditor ref from the Academy payments module
3. For Business Rates the phone number is 01842 756568 and we no longer have email - online enquiry forms can be submitted at angliarevenues.gov.uk/eccontactus
4. For Council Tax the phone number is 01842 756567 (option 2) and we no longer have an email address - online forms can be submitted at <https://www.angliarevenues.gov.uk/contact/>

This concludes your request FOI/EIR 25/26-079.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.