## Appendix 3

## **CCTV** questionnaire – Public

CCTV questionnaire – Public – Please answer these questions from your experiences as a user or non-user of a taxi or private hire vehicle specifically					
licensed by East Cambridgeshire District Council.					
1	Do you always feel safe whilst travelling in a licensed vehicle?				
	☐ Yes	□ No			
2	Do you feel more vulnerable at night?				
	□ Yes	□ No			
3	Have you been threatened or verbally abused by a taxi driver whilst engaged in a journey in the last two years?				
	□ Yes	□ No			
4	Have you been physically harmed by a taxi driver whilst engaged in a journey in the last two years?				
	□ Yes	□ No			
5	Have you experienced any perceived prejudice from a taxi driver due to having a physical or mental health condition in the last two years?				
	□ Yes	□ No			
6	Have you suffered racial abuse from a taxi driver of a licensed vehicle?				
	□ Yes	□ No			
7	Have you been over-charged, or had to challenge the fare for your journey in the last two years?				
	☐ Yes	□ No			
8	Has the absence of compulsory CCTV in a licensed vehicle made you decide to use another form of transport when planning your journey?				
	□ Yes	□ No			
9	Would you use taxis more if CCTV was made compulsory?				
	☐ Yes	□ No			

10	Would you support making compulsory CCTV a part of the Council's licensing conditions?			
	☐ Hackney Carri vehicles only	ages only	☐ Private Hire (pre-booked)	
	□ Both		None	
11	Would your answer to question 10 change if the costs incurred in this resulted in higher fares to you the end user?			
	□ Yes	□ No		
12	If compulsory CCTV were to be introduced, do you think a period of time should be allowed for drivers to comply?			
	□ Yes	□ No		
13	Please use this section to provide a brief summary of anything you consider would have either a positive or an adverse net effect on the safety of taxi and private hire drivers, taking into account potential privacy issues			