East Cambridgeshire
District Council

Waste and Environmental Services half year report 2024 to 2025
Waste and Street Cleansing

Performance measure	Target and reporting timescale	Half year update
Monitor performance of ECSS to ensure KPI's are met within the MoA	Quarterly monitoring reports	Ongoing Reports submitted to Operational Services Committee.
Ensure that the Council's corporate risks are managed effectively and mitigations are put in place to reduce impact	Ongoing reviews, annually	Target on Track As a result of previous reports, governance review, management and staff restructure undertaken and resulting changes largely complete.
Review delivery model for waste service delivery in light of the implementation of the Environment Act 2021 by March 2025	March 2025	Target on Track Review completed and Report submitted to Operational Services Committee September 2024 and approval gained. Recommendations ratified at Council October 2024 to allow delivery project to commence.

Procure new materials recycling facility and waste transfer provision by 31 August 2025	31st August 2025.	Target on Track Completed and operational from 1st September 2024
Deliver "Love Your Streets" Campaign by March 2025	By March 2025	Target on Track Ongoing, with campaigns already run during Q1 and Q2 and further work planned through the year

Waste and Environmental Services half year report 2024 to 2025

Environmental Health – Housing Improvement Agency

Performance measure	Target and reporting timescale	Half year update
Continue to work with Sanctuary Housing and get commitment to provide 40% of the cost towards disabled facilities grants in their stock.	Maintain annual fee income of £120k	**Target on Track** £70k committed and on target to achieve fee income requirements.
Deliver the Home improvement Agency service in line with contract requirements for Fenland District Council 100% KPI's within contract	New annual performance measure	**Target on Track** Currently on track to meet KPI's, although demand is extremely high and additional staff resources are being sought, covered by the additional fee income.
Meet all statutory duties relating to the allocation of Disabled facilities Grants funding. 100% available funding committed.	100% funding committed annually	**Target on Track** On target to meet all statutory requirements of delivery of the service. **Target off Track** Predicting an under commitment of budget due to lower numbers of referrals Occupational Therapy and Social Housing landlords refusing permission to adapt properties.

Waste and Environmental Services half year report 2024 to 2025
Environmental Health – Domestic and Environmental Protection Service

Performance measure	Target and reporting timescale	Half year update
Support the Council's growth agenda and undertake a fees and charges review	By end of 2024	Target on Track Reviews of the HMO licence fees and the Caravan Site Licence Fees complete and policies being prepared for relevant committee approvals before end of 2024.
Meet all statutory duties regarding protection of the built and natural environment.	100% annually	Target on Track Specifically in respect of: • Planning consultations • Licencing consultations • Permitted Premises • Air pollution monitoring • Contaminated Land • Enviro crimes investigations • Statutory and other Nuisances (Pollution Pests and Animals)
Targeted promotional campaigns to raise public awareness and reduce incidence of environmental crimes	Complete 3 campaigns annually	Target exceeded 7 campaigns completed in first 6 months
Meet all statutory duties relating to official controls of privately rented housing standards.	100% annually	Target on track Specifically in respect of: 50 disrepair complaints received 25 disrepair complaints resolved

13 Formal Notices served
12 inspections of Ukranian refugee or immigration related premises.
Ongoing HMO regulation activity
Mobile Home sites inspections
Ongoing preparation for significant new legislation in the rented housing sector

Waste and Environmental Services half year report 2024 to 2025
Environmental Health – Commercial (Food and Health and Safety) Service

Performance measure	Target and reporting timescale	Half year update
Maintain 100% delivery of all relevant official statutory controls in relation to Food Safety and Health and Safety at Work	Annually	Target on Track Service on track to deliver at the required levels.